

## *Policy for Reporting Snow Removal Infractions in the Village of Cuba*



*If you have a concern about sidewalks that have not been cleaned or are icy, please contact our office for complaint form:*

*17 East Main Street, Cuba, NY 14727*

*Phone: 585-968-1560*

*Email: [vocubany@verizon.net](mailto:vocubany@verizon.net)*

*You must provide your name, address and telephone number along with the address where the suspected violation is and a description of the problem.*

*Upon receipt of a Snow Removal Complaint, or when SPW happens upon a Snow Removal violation, the SPW will investigate and if necessary issue a Courtesy Notice at property(s) not in compliance with law. Snow/Ice Removal Courtesy Notice recipients (property owners/occupants) shall have 24 hours in which to clear the sidewalks.*

*If the sidewalk is not cleared when the SPW returns, the Village of Cuba DPW shall clear the sidewalks and the property owner shall be billed \$50.00 flat fee for each incident.*